

# CARE & MAINTENANCE

## WOOD - LACQUERED

### General advice

Tarkett's range of care and maintenance products makes maintenance easy and keeps your floor fresh and clean. Respecting the care instructions below will also contribute to extend the life of your wood flooring.

### Protection

Gravel, dirt and moisture are every wood floor's enemy. Good door-mats outside and inside the outer door reduce the need for maintenance. Furniture with protective pads and a chair mat under castor wheel chairs reduces the risk of indentation marks and scratches on the floor. Liquid must be wiped up immediately. Wood is a natural material that has different properties depending on wood species. Hardness varies between species that gives different sensitivity to indentation marks. All wood floors tend to change colour on ultraviolet exposure, some more others less. This is a natural process that can't be avoided.

### Indoor climate

Correct indoor climate and air humidity are important. The relative air humidity (RH) indoors should be kept at 30-60% RH to prevent unusual movement (expansion/shrinking) of the floor. The prevention of excessive moisture (during building construction or normal summer humidity) demands good ventilation. By using an air humidifier, it is possible to prevent excessive dryness during the heating season in winter. All Tarkett wood flooring\* can be installed on a self regulated floor heating system. The temperature should never exceed 27°C on the floor surface including areas covered by rugs.

\*Not suitable for the woodspecies beech and maple except in Viva.



### Cleaning

- For daily cleaning, the floor only needs to be wiped, dry-mopped or vacuum cleaned.
- For more thorough cleaning, use a slightly damp cleaning cloth. String mop heads leave too much water behind and are not recommended. For a perfect result add **Tarkett Bioclean**.
- To extend the finish of your lacquered floor, we recommend that you maintain it with **Tarkett Refresher**. The refresher is a water-borne, environmentally friendly care and maintenance product that acts as a re-lacquer for your floor! It cleans and leaves a protective finish at the same time. It also prevents slipping and does not yellow. Using **Tarkett Refresher** slightly increases the gloss rate. It is also applicable on both Proteco lacquer and on Proteco Natura (matt lacquer). Do not use wax!
- Please note that a matt surface (Proteco Natura) attracts more dirt than a floor with a higher gloss rate (Proteco Lacquer). Therefore, a matt surface needs more frequent cleaning and maintenance than a glossy surface.

### Removing stains

Tarkett pre-finished wood floors are very resistant to stains. The general rule is to remove stains, before they dry and set, as quick as possible. Afterwards, wipe clean with a well wrung-out cloth. Consult the stain guide below for the type of cleaner you should use.

**Never use acetone as it will damage the lacquer!**

STAIN	REMOVED BY
Fruit, berries, juice, soft drinks, beer, wine, milk, cream, coffee, tea	Mild ammonia-free synthetic detergent such as <b>Tarkett Bioclean</b> in lukewarm water
Chocolate, grease, whipped cream, rubber marks, oil, tar, asphalt	Detergent solution
Ink, felt tip pens, stencils, blacking, paint, crayons, etc	Denatured alcohol
Urine, vomiting	Mild ammonia-free synthetic detergent such as <b>Tarkett Bioclean</b> in lukewarm water
Blood	Cold water



The **Proteco** surface treatment system includes a complete range of cleaning and maintenance products specially developed for daily and periodic care of Tarkett's wood floors. To guarantee the best results, use only Tarkett's products on your wood floor and follow the directions and instructions carefully.